Subscription Moduls for M365

Would you like to benefit from our expertise in the Modern Workplace sector?

As a successful partner for digital fitness, we offer graduated service packages for our Training as a Service concept.

Service Modules	Essential	Professional	Excellence	Service Description
E-learning	✔	✔	✔	Award-winning e-learning content for your learning platform. The high-quality and flexible learning content on Microsoft topics can be easily integrated into your existing platform and offers around 3,500 learning units.
soluzione42 Web	✔	✔	✔	soluzione42 Web is your portal to our extensive knowledge library. It enables structured learning in the form of courses and offers many other useful features. As part of an established LMS strategy, soluzione42 Web works for you in the background to make the learning content provided campaign-ready for user activation and M365 tips.
soluzione42 App		✔	✔	soluzione42 App is your user adoption turbo for the seamless integration of learning content into the currently used program as well as the rapid practical transfer of new functions and workflows into daily work with M365. The progressive learning approach complements a possible LMS strategy and brings increased traction to the LMS used.
Evergreen Learning Update	✔	✔	✔	With our soluzione42 Evergreen Learning Updates, we carry out all necessary updates. This allows changes in M365 to be mapped as synchronously as possible with Microsoft's releases.
Custom Content Creation	Package on request	Package on request	Package on request	We create individual content for you, be it instructions for software or behavioral explanatory films. We are also happy to develop entertaining animated films according to your specifications.

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CSM Basis Onboarding	✔			You will receive a welcome pack with access to the most important information about the booked service.
CSM Premium Onboarding		✔	✔	Live online meeting with your personal Customer Success Manager for the perfect start to your project!
Media Set for Introduction	✔	✔	✔	Use the media construction kit for a successful introduction of soluzione42 App & Web in your organization.
CSM Account Manager Regular Support		Quartly	Monthly	Your personal contact at CSM will accompany you through all project phases - from contract issues & service implementation to the successful implementation of your M365 project for the desired digital fitness.
CSM Web sessions		2 x	4 x	The live introduction with our CSM for the perfect start for your staff in the soluzione42 world.
Statistical Analysis		✔	✔	The success of our campaign service is monitored in statistical meetings to determine the level of competence.
News	✔	✔	✔	What's in the next soluzione Evergreen release? With our news we keep you up to date on innovations and changes in our content and feature portfolio!
Consulting		✔	✔	An experienced manager accompanies you from the very beginning: whether it's a strategy workshop, stakeholder orchestration, target evaluation or communication planning. Your consultant will help you to position soluzione correctly and achieve important goals.
Strategy workshop			✔	In the strategy workshop, we work with you to develop the most important strategic goals for the first half of the year, identify affected stakeholders and define important aspects to be considered in the media plan.
Awareness Campaign		6 OnePager + 12 Tips	10 OnePager + 24 Tips	All members of the pilot group receive learning nuggets to continuously build up their knowledge (basic concepts, understanding of the system, etc.). At the same time, company-wide communication on the topic of AI takes place for all employees.

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Communication Plan		✔	✔	Your personal Customer Success Consultant will draw up a detailed media plan for you that includes all relevant topics for the first 6 months.
Communication Plan Update		✔	✔	M365 is subject to constant change and your goals can also change. Together we will find out whether adjustments to the media plan are necessary and implement them accordingly if required.
Custom Animated Trailer			1 x	The eye-catcher: We work with you to create a customized animated trailer to convey your message and generate the necessary attention for a topic.
Hosting	✔	✔	✔	soluzione Script GmbH is a company based in Germany. All our security services are hosted on our own hardware in Germany. Release updates and patches are applied automatically when available.
Support	✔	✔	✔	The soluzione support team handles all your support requests and assists you via Teams, by phone or email. The response time is usually 4 hours after receipt of a message (within regular service times).
SCORM	✔	✔	✔	Do you already use a learning platform? Our e-learnings can be used flexibly and can also be provided in the desired SCORM format for integration into an existing LMS (Learning Management System).
LTI		✔	✔	Are you already using a learning platform with an LTI interface? Our e-learnings can also be delivered in LTI standard 1.0 or 1.1 for integration into an existing LMS (Learning Management System) and hosted by soluzione. This means that Evergreen Learning updates can be provided for you in the background without any time expenditure.
Teams		✔	✔	Is Microsoft Teams the center of communication and collaboration for you? Then the soluzione Teams integration is the perfect channel and entry point to all learning content in soluzione42 Web. Learning on mobile devices is thus also possible via the Teams app.