

FAQ for soluzione AI Driver's License®

1. How can employees access the learning content?

- Via soluzione Web
- Via Teams
- Via the customer's internal LMS (delivery via SCORM or LTI)

2. Do employees need any prior knowledge?

- No

3. In which languages is the soluzione AI Driver's License® available?

- German and English

4. How often can the test be repeated?

- The test can be repeated until the user has passed it successfully.

5. How long is the soluzione AI Driver's License® valid?

- The validity can be set, e.g., to 12 months.
- After the expiration date, the test can be repeated with an adjusted difficulty level. Employees will have refreshed their knowledge and receive a new, valid certificate.

6. Where can decision-makers see who has already completed the test?

- The status of each employee is displayed in the soluzione Metrics dashboard (has taken, passed, failed).

7. How does soluzione ensure that the requirements of the AI Regulation, Article 4, are met?

- The law firm reuschlaw has reviewed every film in the course and officially certifies the soluzione AI Driver's License®.
- As part of updates, soluzione checks whether content needs to be expanded or adapted. Such changes are automatically scheduled for all customers.
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- Knowledge about the latest developments in well-known solutions is published in the form of news articles on the soluzione AI portal. Currently, you can find news articles about ChatGPT and Copilot there.

8. Can the certificates for employees be deactivated?

- This is possible upon request.

9. We are interested in the content, but do not need a test. Is that possible?

- Yes, the test can be deactivated.

10. How often is the learning content updated?

- soluzione performs a content update every quarter and checks whether the content in the AI Driver's License® needs to be adapted or expanded.
- The content in the AI portal is updated monthly.

11. How long does a learning unit take on average?

- 3.8 minutes

12. What topics are covered?

- Basics of working with AI
- Prompting basics
- Data protection and copyright when working with AI
- AI and ethics
- Risks and dangers when working with AI

13. Is there also role- or industry-specific content?

- soluzione has designed the course "AI for Managers." This should be considered a supplement to the AI Driver's License®.

14. How long does the soluzione AI Driver's License® take in total?

- The entire course takes approximately 1.2 hours.
- The test takes an average of approximately 20 minutes.

15. Do I have to complete the test in one sitting?

- Each course module has its own short test, which can be started at any time.
- Tests can be canceled at any time by clicking on the X symbol. The test can then be restarted.

16. How are the exam criteria determined?

- In the standard configuration, 70% of the questions must be answered correctly.
- However, this configuration can be adjusted up or down at the customer's request.

17. How can I motivate employees?

- The added value and necessity of further training for safe and efficient work with AI should be clearly communicated in your internal communications. You can also point out that you are legally obliged to implement this measure.
- In addition, soluzione has developed its own tip campaign for the AI Driver's License®. This can be booked as an add-on. Employees receive motivational emails with tips and content about the AI Driver's License® for 14 weeks, providing them with active support.

18. What does the technical provisioning process look like?

- Provisioning and onboarding are done via email.
- The support team requires the following information for technical configuration:
- Desired provisioning format: soluzione Web, Teams Integration, LMS Integration.
- User information: first name, last name, email address for learners and for people who access the dashboard.

19. What support will I receive at the beginning?

- soluzione provides onboarding emails with information, media, and templates for deploying the solution to all employees.
- Technical questions are answered by the soluzione support team.
- The responsible soluzione Customer Success Manager will answer any questions you may have about the service or provide advice.