



Subscription Modules for AI / Copilot

As a successful partner for digital fitness, we offer graduated service packages for our Training as a Service concept.

Service Modules	 AI Driver's License	 Essential	 Professional	 Excellence	Service Description
E-Learning		✓	✓	✓	Award-winning e-learning content on various AI topics for your learning platform.
E-Learning AI Driver's License®	✓				Your employees will become AI-ready, gain the ability to use AI systems competently and understand ethics, opportunities, risks and potential damage
Tests & Certificates	✓	✓	✓	✓	Tests with randomly generated questions from a question pool are created for the e-learning provided. Participants receive a personalized certificate if they achieve a defined percentage of correct answers.
soluzione Web	✓	✓	✓	✓	soluzione Web is your portal to our extensive knowledge library. It enables structured learning in the form of courses and offers many other useful features
soluzione App	✓	✓	✓	✓	soluzione App is your user adoption turbo for a seamless integration of learning content into the currently used program as well as fast practical transfer of new functions & workflows into the daily work with M365 & Copilot.
soluzione News	✓	✓	✓	✓	What's in the next soluzione evergreen release? With our news we keep you up to date on innovations and changes in our content and feature portfolio!
Evergreen Learning Update	✓	✓	✓	✓	Our courses receive regular updates to ensure they are always up to date. New learning films on M365 can be found in the soluzione web via the "Brand new" section.
Custom Content Creation	Package on request	Package on request	Package on request	Package on request	We create custom content, including software instructions and explanatory films. We also develop entertaining animated films according to your specifications.



Service Modules	 AI Driver's-License®	 Essential	 Professional	 Excellence	Service Description
CSM Basis Onboarding	✓	✓			You will receive a welcome pack with access to the most important information about the booked service.
CSM Premium Onboarding			✓	✓	Live online meeting with your personal Customer Success Manager for the perfect start to your project!
Media Set for Introduction	✓	✓	✓	✓	Use the media set for a successful introduction of soluzione App & Web in your organization.
CSM Account Manager Regular Support			Quarterly	Monthly	Your personal contact at CSM will accompany you through all project phases - from contract issues & service implementation to the successful realization of your AI project.
CSM Web sessions			2 x	4 x	A live introduction with our CSM for the perfect start for your staff in the soluzione world.
Statistical Analysis soluzione Cockpit	✓	✓	✓	✓	A Metrics Dashboard provides information about the success of implemented measures and the status of your employees' AI Driving License®.
Consulting			✓	✓	Experienced consultants accompany you from the very beginning: whether it's a strategy workshop, stakeholder orchestration, communication planning or target evaluation. Your consultant will help you to position soluzione correctly and achieve important goals.
AI-Awareness Campaign			6 OnePager + 12 Tips	10 OnePager + 24 Tips	Learning nuggets are made available to your workforce for continuous knowledge building (basic concepts, system understanding, etc.). At the same time, there is company-wide communication on the topic of AI.
Communication plan Creation			✓	✓	Your consultant creates a detailed communication plan with all relevant topics for the first 6 months.
Communication plan Update			✓	✓	AI is subject to constant change and your goals can also change. Together, we will find out whether adjustments to the plan are necessary and implement them accordingly if required.



Service Modules	 AI Driver's License®	 Essential	 Professional	 Excellence	Service Description
soluzione AI Portal	✓	✓	✓	✓	Our AI portal provides up-to-date information on new AI features. It is published alongside regular solution content updates and also includes an AI glossary and prompting methods.
Prompt collection			✓	✓	The extensive prompt collection can be published centrally. The prompts have been tested and contain various examples for the most important M365 applications.
News session for end users: Lunch & Learn			4x per year	4x per year	The AI manager will present the latest AI functions and updates in interactive live team sessions. Participants will receive practical tips on implementation and have the opportunity to ask their questions directly.
Custom Animated Trailer				1 x	The eye-catcher: We work with you to create a customized animated trailer to convey your message and generate the necessary attention.
Hosting	✓	✓	✓	✓	As a company based in Germany all our services are hosted on our own hardware in Germany. Release updates and patches are applied automatically when available.
Support	✓	✓	✓	✓	The soluzione support team handles all your support requests and assists you via Teams, by phone or email. The response time is usually 4 hours after receipt of a message (within regular service times).
SCORM	✓	✓	✓	✓	Our e-learning can be used flexibly and can also be provided in the desired SCORM format for integration into an existing LMS.
LTI	✓	✓	✓	✓	Our e-learning can also be delivered in LTI standard 1.0 or 1.1 and hosted by soluzione. This means that Evergreen Learning updates can be provided for you in the background without any time expenditure.
Teams Integration	✓	✓	✓	✓	The soluzione Teams integration is the perfect channel and entry point to all learning content in soluzione Web. Learning on mobile devices is thus also possible via the Teams app.