It's all about AI right now

Our range of courses on Copilot, Edge & others

Artificial Intelligence has proven to be a game-changer in the workplace, and soluzione is one of the first companies to take on the huge challenge of offering a holistic approach to implementing and managing this dramatic change. The first building block of our concept is our range of e-learning courses on AI.

If you want to make AI-powered applications accessible to your team, an effective employee training strategy is essential. This has to be done properly - users need to really understand AI and what is behind it, because if it fails, not only will huge investments be lost, but there will are also incalculable risks such as compliance and data protection breaches and the quality of goods and services may be compromised.
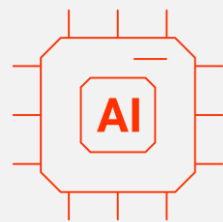
With over 20 years' experience of helping users to adopt new technologies in the workplace, we know what e-learning needs to look like to ensure that the knowledge is actually absorbed and has the desired effect: Awards such as the European E-Learning Award, the Enterprise Workspace Award and the E-Learning Provider of the Year Award are a testament to our excellence.

What makes our courses so special?

− We are well-versed in the exchange and imparting of knowledge, with many years of experience and methodological and didactic expertise.
− All learning content is produced in-house - so you are always safe in terms of copyright.
− For knowledge to be understood, users have to enjoy exploring the learning modules. That's why we use animated learning films with an engaging storytelling approach - to make this experience fun!

Our Promise

− Fast user mobilization
− Simple implementation in everyday working life
− Quick uptake by employees
− Development of sustainable habits

If required, e-learning can be excellently embedded in our overall AI offerings. Among other things, we offer:

− Live demos of custom use of AI
− Benefits and objectives of AI through a company-specific film
− Use-case-based training for a quick sense of achievement
− Individual campaigns to keep your workforce up to date, to set impulses and to provide them with cheat sheets on a regular basis
− Support in every phase of your AI implementation process: Together, we define the topics in a communication plan, ensure appropriate measures and measure success.
− Advice on the sensible acquisition of licenses.

soluzione Course module: Working with AI

Artificial intelligence is fundamentally changing the world of work – in almost all areas. Whether in text creation, data analysis or decision-making: AI can accelerate processes and open up new possibilities for you in your everyday work.

In our course "Working with AI", we show you how you can use artificial intelligence safely, responsibly and practically in your everyday tasks in the workplace. You will learn about basic terms and methods, learn about the legal and ethical framework conditions, and get an overview of the opportunities and risks involved in dealing with AI – we have prepared everything you need to know about this topic in five compact sub-courses.
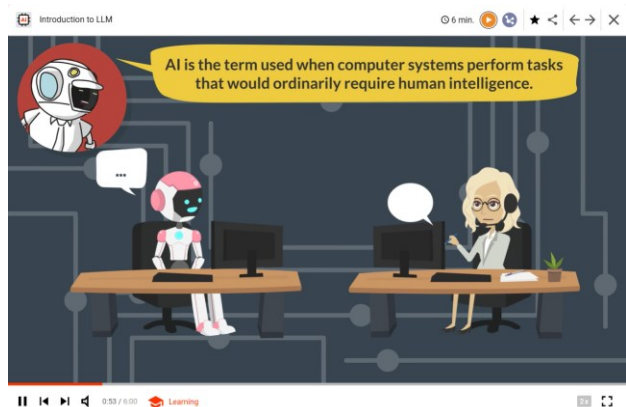
(Total duration 1 hour 50 minutes)

• Basics for working with AI

To kick off our offer regarding artificial intelligence, we are starting with an introductory course on working with AI. In 12 learning films, we will introduce you to all the basics and methods, and in addition, we will use use cases to show how LLMs can help you with everyday tasks at the workplace (total duration: 32 minutes)

Learning units:

– What is AI?
– Introduction to LLM
– AI is more than GenAI and LLM
– How does AI Make Decisions
– Evaluate AI Answers
– The EU AI Act and the AI Risk Classes
– Relevant roles and skills transfer in the EU AI Act
– EU AI Act Timeline
– UseCase: Helping you Work with Texts
– UseCase: Conceptual Design Assistance
– UseCase: Helping you Compose Texts
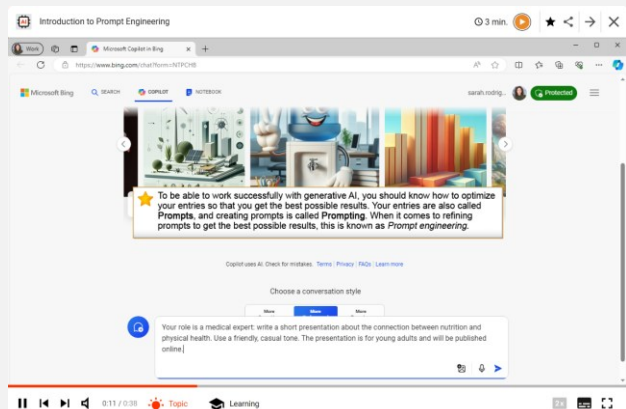– UseCase: Compare Offers

• Introduction to Prompting

In this course you will receive an introduction to prompt engineering and get to know the different prompt methods (total duration: 9 minutes)

Learning units:

– Introduction to Prompt Engineering
– The STAR Prompt Method
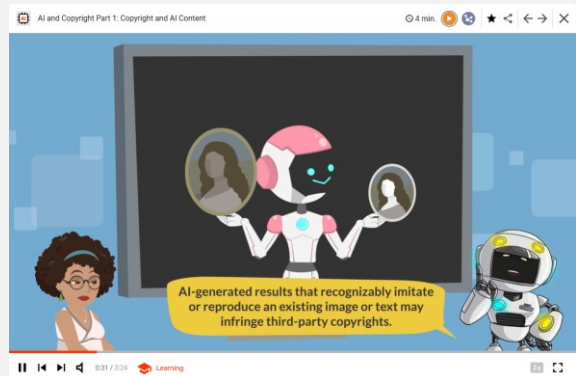– The RTF Prompt Method
– The Self-Consistency Prompt Method

- ## Data protection and copyright when Working with AI

In our basic course you will learn – in a nutshell
in 3 learning modules – the most important information on
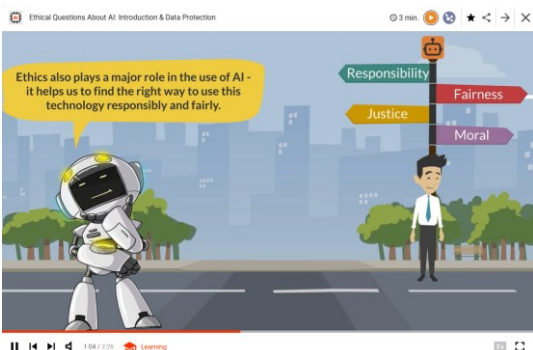data protection and copyright (total duration: 15 minutes)

Learning units:

- Personal data with AI
- AI and Copyright Part 1: Copyright in AI Content
- AI and Copyright Part 2: Marking AI Content

- ## AI and Ethics

Everything you need to know about "AI and Ethics"
can be found here in a compact form of 7 learning units
(Total duration: 18 minutes)

Learning units:

- Ethical issues related to AI: Introduction and Privacy Policy
- The Golden Rule and Other Ethical Principles
- Tips for Ethical Use of AI
- Ethical Issues Related to AI: Transparency & Autonomous Decisions
- Ethical Issues Related to AI: Responsibility and Liability & Discrimination and Fairness
- Ethical Issues Related to AI: Workplace and AI & Conclusion
- AI Ethics in Practice and its Implications

- ## Risks and Dangers

Here you will learn – compactly in 7 learning modules – knowledge on the topic of "Risks and Dangers"
(Total duration: 22 minutes)

Learning units:

- The Dangers of Shadow AI
- Protection of Trade Secrets
- Risks Part 1: Introduction and Discrimination
- Risks Part 2: Misinformation and Hallucinations
- Risks Part 3: Reliability and Dependability
- Risks Part 4: Data Protection and Data Security
- How Cybercriminals use Generative AI
- AI - but safe!