# Subscription models for CSA

## Would you like to benefit from our expertise in the area of cyber security awareness & phishing?

As a successful partner for digital fitness, we offer graduated service packages for our Training as a Service concept.

| Service Modules | Standalone | Essential | Professional | Excellence | Service Description |
|---|---|---|---|---|---|
| **E-learning** | | ✔ | ✔ | ✔ | The soluzione42 cyber security awareness courses provide your workforce with the necessary knowledge for greater security awareness. |
| **soluzione42 Web** | | ✔ | ✔ | ✔ | soluzione42 Web is your portal to our extensive knowledge library. It enables structured learning in the form of courses and offers many other useful features. |
| **Update** | | ✔ | ✔ | ✔ | We monitor developments in cybercrime for you and evaluate new tactics together with our partner HanseSecure GmbH. Important innovations are made available to you via regular updates. |
| **Custom Content Creation** | Package upon request | Package upon request | Package upon request | Package upon request | We create individual content for you, ranging from instructions for software to behavioral explanatory films. We are also happy to develop entertaining animated films according to your specifications. |
| **CSM Basis Onboarding** | | ✔ | | | You will receive a welcome pack with important information about the service you have booked. |
| **CSM Premium Onboarding** | ✔ | | ✔ | ✔ | The live online meeting with your personal Customer Success Manager for the perfect start to your project! |
| **Media set for Introduction** | | ✔ | ✔ | ✔ | Use our media kit for a successful introduction of soluzione42 App & Web in your organization! |

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| CSM Account Regular support | | | Quarterly | Monthly | Your personal contact in Customer Success Management will accompany you through all project phases - from contract issues & service implementation through to the successful realization of your security awareness project. |
| CSM Web sessions | | | 2x | 4x | The live introduction with our Customer Success Management for the perfect start for your employees in the soluzione world. |
| soluzione Cockpit | ✔ | | ✔ | ✔ | You receive a regular phishing report. Your personal advisor will discuss important findings from the report and prepare for the next wave of phishing. |
| News | | ✔ | ✔ | ✔ | What's in the next soluzione Evergreen release? With our news we keep you up to date about innovations and changes in our content & feature portfolio! |
| Consulting | ✔ | | ✔ | ✔ | An experienced soluzione consultant plans the implementation of the simulations, discusses the evaluation results of the implemented phishing waves and develops suitable recommendations for measures. |
| Phishing Simulation | Up to 15 | | Up to 15 | Up to 24 | Your consultant will select the appropriate level of difficulty and the topics that suit your company. The time of dispatch is randomized (duration 12 months). |
| Spear Phishing | ✔ | | ✔ | ✔ | In this simulation, we send the email to selected employees with a direct approach and company-related content or topics. |
| Cyber Security Awareness Campaign | | | | ✔ | The booster for sustainable security awareness in your organization. As part of an actively supported 10-week campaign, we train and sensitize your staff with weekly awareness nuggets. |
| Custom Animated Trailer | | | | 1x | The eye-catcher: We work with you to create a customized animated trailer to convey your message and generate the necessary attention for the topic. |

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| **Hosting** | | ✔ | ✔ | ✔ | soluzione Script GmbH is a company based in Germany. All our security services are hosted on our own hardware in Germany. Release updates and patches are applied automatically when available. |
| **Support** | | ✔ | ✔ | ✔ | The soluzione support team handles all your support requests and assists you via Teams, by phone or email. The response time is usually 4 hours after receipt of a message (*within regular service hours). |
| **SCORM** | | ✔ | ✔ | ✔ | Do you already have a learning platform in use? Our soluzione42 e-learnings can be used flexibly and can also be provided in the desired SCORM format for integration into an existing LMS (Learning Management System). |
| **LTI** | | | ✔ | ✔ | Are you already using a learning platform that offers an LTI interface? Our soluzione42 e-learnings can be used flexibly and can also be delivered in LTI standard 1.0 or 1.1 for integration into an existing LMS (Learning Management System) and hosted by soluzione. This means that soluzione Evergreen Learning updates can be provided for you in the background without any time expenditure. |
| **Teams Integration** | | | ✔ | ✔ | Is Microsoft Teams the center of communication and collaboration for you? Then the soluzione Teams integration is the perfect channel and entry point to all learning content in soluzione42 Web. Learning on mobile devices is thus also possible via the Teams app. |